
5.8.1 – Student Dispute Resolution Policy

Section:	Academic	Approved:	August 1, 2023
Subject:	Student Dispute Resolution	Reviewed:	September 1, 2025
Policy:	5.8.1	Revised:	September 1, 2025
Policy Owner:	Directors – Academic	Next Review:	September 1, 2026
Approval Authority:	President and CEO		

Policy Statement

Carlton Trail College recognizes disputes regarding academic and non-academic decisions, including student discontinuations, may occur. As such, Carlton Trail College has established procedures to deal with student disputes and appeals in an effective, timely, fair, transparent, and impartial manner.

Purpose

The Student Dispute Resolution policy applies to disputes Carlton Trail students may have with faculty or staff regarding equity and fair treatment that may affect academic standing, or may have an impact on grading or evaluation related to or required by their academic program and program discontinuation.

Scope

This policy applies to all students of Carlton Trail College who have concerns regarding equity, fair treatment, grading, evaluation, or program discontinuation that may impact their academic standing. Students enrolled in post-secondary programs are also subject to the credit-granting institution’s policies and procedures regarding academic misconduct and dispute resolution, as detailed in the procedures of that institution.